

MEDIA RELEASE

For Immediate Release

Unlawful home inspection contracts put homebuyers at risk

{VICTORIA BC, September 25, 2019} Consumer Protection BC is stressing the importance of reading contracts carefully when getting a home inspection. After finding a series of contract violations, the regulator wants to ensure that both consumers and home inspectors are aware of what should and should not be in their home inspection contract.

“What we are seeing is concerning,” says Tatiana Chabeaux-Smith, spokesperson for Consumer Protection BC. “Based on our recent inspections, half of the home inspection contracts we’ve seen either don’t include the required information or have liability-limiting clauses that should not be there. This puts consumers at risk.”

While Consumer Protection BC continues to work with home inspectors to ensure their contracts are in compliance, the watchdog also wants consumers to be armed with the information they need during such an important transaction.

“Buying a home is one of life’s biggest investments and getting a home inspection can help you make a more informed decision.” says Chabeaux-Smith. “Understanding your rights when it comes to that contract matters.”

By law, a home inspection contract must:

- State exactly what is covered in the home inspection
- Say whether the home inspector will inspect for mold or asbestos
- Include specifics on whether invasive procedures will be used, if any
- Not have information that limits the liability, or amount of liability of the home inspector

Consumer Protection BC’s efforts in the home inspector industry continue to help ensure that consumers are aware of their rights and the industry is aware of their legal responsibilities. Anyone who is unclear on their rights and responsibilities around a home inspection can visit Consumer Protection BC’s website or contact them directly for help.

About Consumer Protection BC:

Consumer Protection BC is the regulator of a variety of sectors and specific consumer transactions in the province. Our mandate is to license and inspect our regulated businesses, respond to consumer inquiries, investigate alleged violations of consumer protection laws, classify all general release motion pictures and provide information and referrals to consumers.

For more information about our organization, to read [recent enforcement actions](#), and to learn about [our inspection and complaint-handling processes](#), please visit our corporate website

at www.consumerprotectionbc.ca. You can also like us on [Facebook](#) and [read our blog](#) for valuable consumer tips and resources.

-30-

Media contact only:

778.747.0303

media@consumerprotectionbc.ca

Consumer inquiries:

1.888.564.9963